



**PHILIP D. MURPHY**  
Governor

**State of New Jersey**  
**DEPARTMENT OF HUMAN SERVICES**  
**Division of the Deaf and Hard of Hearing**  
**P.O. Box 074**  
**Trenton, NJ 08625-0074**

**SARAH ADELMAN**  
Commissioner

**TAHESHA L. WAY**  
Lt. Governor

**ELIZABETH HILL**  
Executive Director

**2025 Directory of CART Captioners**

The New Jersey Division of the Deaf and Hard of Hearing (DDHH) is the principal state agency established by New Jersey Law (PL 1977, C. 166) on behalf of people of all ages who are deaf, hard of hearing, and deaf blind. The division provides education, advocacy, and direct services to eliminate barriers and promote increased accessibility to programs, services, and information routinely available to the state's general population.

As part of the Division's mandate to promote increased accessibility, DDHH manages a CART captioning referral list. CART stands for "Communication Access Realtime Translation", a word-for-word speech-to-text service that displays complete translation of all spoken words and environmental sounds. CART is a reasonable accommodation under the Americans with Disabilities Act (ADA) for persons with hearing loss.

Attached is the DDHH referral list containing contact information for CART captioners in New Jersey. DDHH disseminates this list as a service to the community and resource for entities to locate and hire CART captioners.

DDHH is unable to make any claim as to the skills of any CART captioner. Each CART captioner functions as an independent business entity, it is strongly encouraged to become familiar with the CART captioner's business policies (i.e. fees, payment, cancellation of services, etc.).

For additional information, please contact DDHH's communication access team at [DDHH.Communications2@dhs.nj.gov](mailto:DDHH.Communications2@dhs.nj.gov) or (609) 588-2648, Monday - Friday 8:30am - 4:30pm.

Sincerely,

New Jersey Division of the Deaf and Hard of Hearing

## 2025 Directory of CART Captioners

**BONILLA, BERNICE**

County: Sussex  
Phone: (973) 919-6947  
Email: pbnjacs@juno.com

**FRIEDMAN, RANDI C. CRC, CRR, RPR**

County: Essex  
Phone: (917) 561-5326  
Email: theopencaptioners@gmail.com

**GOLDSTEIN, KIMBERLY CRC**

County: Camden  
Phone: (609) 703-4691  
Email: kaybeegee9@gmail.com

**JONES, ANNAMARIE D. RDR, RMR, RPR, CRC, CBC, CCP**

County: Ocean  
Phone: (609) 709-1034  
Fax: (609) 294-3549  
Email: adjones23@comcast.net

**KNOX-PIRATZKY, STEPHANIE NCRA**

County: Cape May  
Phone: (609) 442-1570  
Email: accutypecart94@gmail.com

**MILLER, MONICA A. CCR**

County: Monroe, PA  
Phone: (732) 277-6751  
Email: mam1015@yahoo.com

**PANGBURN, DEBRA L. RPR, CRC**

County: Cumberland  
Phone: (609) 805-1454  
Email: debilynn1973@verizon.net

**PLATT, COLLEEN ANNE CCR, CCR-R, RPR**

County: Morris  
Phone: (201) 230-0114  
Email: colleenplattccrr@gmail.com

**SCHECHTER, LAUREN CRC, CCR**

County: Monmouth  
Phone: (201) 301-2435  
Fax: (201) 670-7783  
Email: lauren@totalcaption.com

**SPILLANE, ELIZABETH A. B. CRR, RMR, RPR, CCR**

County: Ocean  
Phone: (732) 349-2450  
Email: shorereporting@aol.com